

## **Outdoor Visitor Guidelines**

## For The Woodlands Nursing Home. The Meadows Assisted Living.

# Friday, June 19, 2020

Dear Residents, Tenants, and Family Members,

The Minnesota Department of Health issued guidelines for outdoor visits late yesterday afternoon. St. John's Pandemic Committee met this morning to review the guidelines and implement these guidelines, as soon as possible. For the health and safety of your family member and others that live at St. John's – please follow these guidelines. One person not following the guidelines, could accidently or unknowingly expose everyone that lives or works at St. John's to this virus.

I completely understand that the visitor restrictions are difficult for the people that live at St. John's and their family members. To date, with the visitor restrictions, we have been able to keep this virus away from all of our residents and tenants. I think it is so important for all of us (family of residents and tenants and St. John's staff) to share the same common goal: To keep this virus out of all of St. John's buildings and away from the St. John's residents, tenants and the staff that provide daily care and services. Thank you in advance for taking the following guidelines seriously. We can do these visits safely, but everyone needs to follow the CDC recommended practices, and take the necessary precautions listed below.

Scot Spates
CEO /Administrator

#### **Visiting Hours**

9:30am to 7:30pm

Please do not schedule visits during mealtimes from 11:30am to 12:30pm and from 4:30 to 5:30pm.

#### To Schedule a Visit Please Call the Receptionist:

Fountain Lake Location: 507-373-2040

All visits must be scheduled with the receptionist. We are limiting visits at this time to 30 minutes in order to allow for as many resident as possible to have visitors.

## **Designated Visiting Areas**

There are two designated visiting areas for the Woodlands and two visiting area for the Meadows. The visiting areas are roped off and there are chairs placed in the visiting area.

The Woodlands visiting area is located on the sidewalk by the main entrance to the nursing home.

The Meadows visiting area is located on the sidewalk by the main entrance to the Town Center.

## **Visitor Guidelines**

Note: The below visitor guidelines have been established by the Minnesota Department of Health to protect the resident, visitors and staff.

- Please do not visit if you are running a temperature or if you are not feeling well.
- Visitors must wear a mask.
- > Visitors must use alcohol-based hand rub prior and after the visit.
- All visitors need to be actively screened at St. John's for signs and symptoms of COVID-19, and must attest to COVID-19 status prior to the visit.
- Visitors must sign in and provide contact information.
- > Due to the risk of exposure, holding hands, hugging, kissing, or other physical contact is not allowed during visits.
- Visitors under age 12 years must be in control of adults and must comply with social distancing requirements.
- Pets must be under control of the visitors, or on a leash.
- All visitors must maintain 6 feet social distancing from the resident or tenant at all times.
- Visitors must stay in the designated visitation areas.
- Visitors cannot enter the buildings. Restrooms are not available for use.
- Please limit the number of visitors in your party to 6 people.
- Please do not bring food or drinks to the visit, as this would require visitor or resident to remove their mask.
- If you bring items for the resident, please give the item to the staff during the screening and staff will deliver to the resident's room.

#### **Residents or Tenants Criteria**

Residents or tenants that are COVID-19 positive cannot have visitors for at least 14 days from the date of being tested positive, and possibly longer depending on the resident's symptoms.

Residents or tenants that have signs or symptoms of COVID-19 cannot have visitors.

Residents or tenants that are in the 14-day quarantine cannot have visitors. Please note: all newly admitted residents are placed in the 14-day quarantine as required by the Minnesota Department of Health.

Residents must wear a mask when visiting.

#### For questions, comments, or concerns, please contact:

Director of Nursing: Chastity Peterson at 507-473-2265

Social Worker: Judy Duquette at 507-473-2266

Administrator: Scot Spates: 507-473-2269

Office of Ombudsman for Long-Term Care: 651-431-2555 or 1-800-657-3591