



COVID-19: FAMILY & FRIENDS VISITATION AGREEMENT

Updated: March 10, 2021

Dear Visitor,

We are very excited to share that we are offering indoor visitation again, and we warmly welcome you back. The Centers for Medicare & Medicaid Services (CMS) and Minnesota Department of Health (MDH) have issued guidance on how we can safely re-open to visitors and continue to protect the health of our residents and staff. We have carefully developed a safe and comprehensive plan allowing us to resume indoor visitation.

Our ability to expand visitation would not have been possible without the incredible commitment and dedication of our staff team, who have worked tirelessly to manage the risks of COVID-19 and providing compassionate care and support to our residents at a time when they are physically separated from their loved ones. We know that you, too, have made sacrifices during this incredibly difficult time and thank you for your patience and understanding.

The guidance provided by CMS and MDH is quite detailed, and we appreciated your patience as we took time to evaluate and implement the criteria so that we were able to safely expand visits. These requirements not only apply to our ability to expand visits but also identify when we may need to restrict visits if we experience a positive case of COVID-19 among our residents and staff, or if our broader community experiences a high rate of positive cases, or we encounter other factors that affect the safety of visitation.

For your planning purposes, please know we will follow a similar procedure for indoor visits as we do for outdoor visits. This will include:

- Scheduling indoor visits 24 hours in advance.
 - Luther Place Campus Visitation Line (507) 473-1016
 - Fountain Lake Campus Visitation Line (507) 473-2446
- Screening upon entry including having your temperature taken, completing hand hygiene, and wearing the appropriate PPE and abiding by social distancing requirements.
- Refraining from physical contact (hugs, kisses, handshakes, etc.) to continue protecting everyone from potential virus transmission.
- Limiting the number of visitors in the building and the hours for visits.

- Indoor visitation hours will be from 9am-7pm and be scheduled for one hour.
- Two visitors will be allowed to participate in the visit.

In efforts to make these visits as safe as possible there are guidelines that must be followed. If these guidelines are not followed, St. John's has the right to suspend visits. The guidelines are as follows:

- The visitor(s) must be screened at the front desk prior to the visit and sign in and out.
- The visitor(s) must wear the colored sticker given to them by the receptionist during their time in the building.
- The visitor(s) must complete hand hygiene when entering the building, prior to the visit.
- Indoor visits are limited to the resident's room. The visitor(s) must go directly to the resident's room that they are visiting.
- The visitor(s) must wear a facemask during the entirety of the visit and their time in the building.
- The visitor(s) are not allowed to eat or drink during the visit.
- The resident is encouraged to wear a facemask if tolerated.
- Social distancing of a minimum of six feet must be maintained.
- Refrain from physical contact (hugs, kisses, handshakes, etc.).

We ask that if you are currently or have experienced symptoms of COVID-19 (fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea) within the last 48 hours that you refrain from visiting. Please note that despite our rigorous efforts to sanitize, monitor, and wear appropriate PPE, every time you come into the resident's home you run the risk of spreading COVID-19 to our residents, staff, and other visitors or contracting COVID-19.

We deeply appreciate the sacrifices you made to limit the impact of COVID-19 on our community and your patience as we prepare to host safe visits and other activities. Our entire team looks forward to seeing you again—families, friends and volunteers are a core fabric of what makes our community so special.

Thank you again for being partners with us in fighting the COVID-19 virus. Your messages of support, prayers, and caring will not be forgotten. There may be more challenges ahead, and we may need to make adjustments as we roll-out our plan. Please do not hesitate to reach out if you have any questions or concerns.

Sincerely,

St. John's Lutheran Home



COVID-19: FAMILY & FRIENDS VISITATION AGREEMENT

By signing below I acknowledge that I understand and agree with the information stated in the COVID-19 Family & Friends Visitation Agreement provided to me. I understand that failure to comply with the stated guidelines may lead to suspension of my visitation rights.

Name printed:

Signature:

Date:

*This form is for internal use, please detach from packet and save.